

IN THE CLAIMS:

Please add claims 24-88 as follows and cancel claim 1, without prejudice.

24. A method for conducting a telephonic-interface ticket control operation for use

2 with a communication facility including remote terminal apparatus for individual callers,

3 including voice communication means, and digital input means in the form of an array of

4 alphabetic numeric buttons for providing identification data, comprising the steps of:

5 assigning a predetermined limit on access to an interactive call processing format;

6 receiving dialed number identification signals automatically provided from the

7 communication facility (DNIS) to indicate a called number, wherein said called number

8 is indicative of said interactive call processing format selected from a plurality of

9 different interactive call processing formats under control of said dialed number

10 identification signals (DNIS);

11 providing an identification number on a ticket, said identification number entered

12 by each individual caller via said digital input means to access said interactive call

13 processing format until said predetermined limit is reached;

14 storing data indicative of an extent of access accomplished for said identification

15 number entered by each individual caller;

16 testing said data indicative of said extent of access accomplished against said

17 predetermined limit on access to determine if said predetermined limit on access is

18 reached and further testing to limit access during a predetermined interval of time; and

19 providing a distinct indicia associated with said ticket and co-relating said distinct

20 indicia to at least a portion of said identification number.

1 28. A method for conducting a telephonic-interface ticket control operation as defined
2 in claim 27, wherein said concealing step further comprises the step of:
3 applying an obscuring material to said identification number.

1 831. A method for conducting a telephonic-interface ticket control operation as defined
2 in claim 24, wherein said distinct indicia associated with said ticket is a bar code indicia on said
3 ticket.

1 32. A method for conducting a telephonic-interface ticket control operation as defined
2 in claim 31, further comprising the step of:
3 utilizing said bar code indicia for automatic entry of data for accessing related
4 stored information including said identification number.

1 33. A method for conducting a telephonic-interface ticket control operation as defined
2 in claim 32, further comprising the step of:
3 rendering said ticket ineffective by utilizing said bar code indicia to cancel said
4 related stored information including said identification number.

1 34. A method for conducting a telephonic-interface ticket control operation as defined
2 in claim 24, further comprising the step of:
3 providing said identification data as indicia on said ticket along with said distinct
4 indicia and an additional numerical indicia.

1 35. A method for conducting a telephonic-interface ticket control operation as defined
2 in claim 24, further comprising the step of:
3 recording additional identification data provided by the caller.

1 18 41. A method for conducting a telephonic-interface ticket control operation as defined
2 in claim 24, further comprising the step of:

3 receiving digital signals representing calling number identification data associated
4 with said remote terminal apparatus automatically provided by said communication
5 facility.

42. A method for conducting a telephonic-interface ticket control operation as defined

2 in claim 41, further comprising the step of:

3 storing said digital signals representing calling numbers associated with said
4 remote terminal apparatus automatically provided by said communication facility.

43. A method for conducting a telephonic-interface ticket control operation as defined

1 2 in claim 41, wherein said testing step further includes a preliminary test for testing digital signals
3 representing calling number identification data associated with said remote terminal apparatus
4 automatically provided by said communication facility to limit or prevent access to said
5 interactive call processing format.

44. A method according to claim 41, further comprising the step of:

2 processing said data indicative of said extent of access in accordance with said
3 interactive call processing format, and utilizing said digital signals representing calling
4 numbers associated with said remote terminal apparatus for said processing.

1 *24* *45.* A method for conducting a telephonic-interface ticket control operation as defined
2 in claim *24*, further comprising the step of:

3 interfacing a plurality of calls from said individual callers via an automatic call
4 distributor for access to said interactive call processing format.

1 46. A method for conducting a telephonic-interface ticket control operation as defined
2 in claim 24, wherein at least certain digits of said identification number entered by certain of said
3 individual callers indicate a select subformat.

1 47. A method for conducting a telephonic-interface ticket control operation according
2 to claim 24, further comprising the step of:

processing data entered by each of said individual caller and utilizing at least part of said data to select at least one subset of at least one caller from said individual callers.

1 48. A method for conducting a telephonic-interface ticket control operation according
2 to claim 24, further comprising the step of:

3 providing visual indicia on said ticket including a specific visual theme associated
4 with said interactive call processing format selected from a plurality of visual themes
5 associated with a plurality of interactive call processing formats.

1 46. A method for conducting a telephonic-interface ticket control operation as defined
2 in claim 24, further comprising the step of:

3 prompting said individual callers via a voice generator to enter data; and

4 storing at least certain of said data responsive to said prompting step.

1 50. 29 A method for conducting a telephonic-interface ticket control operation as defined
2 in claim 24, wherein access is limited based upon a limited number of uses.

1 51. 38 A method for conducting a telephonic-interface ticket control operation as defined
2 in claim 24, wherein access is limited based upon a limited dollar value.

1 52. 41 A method for conducting a telephonic-interface ticket control operation as defined
2 in claim 24, wherein said called number is a toll free number selected from a plurality of toll free
3 numbers under control of said dialed number identification signals (DNIS).

1 53. 48 A method for conducting a telephonic-interface ticket control operation as defined
2 in claim 24, further comprising the step of:
3 utilizing a clock to limit access during said predetermined interval of time.

1 54. 49 A method according to claim 24, wherein certain digits of said identification
2 number contain information specific to each of said plurality of interactive call processing
3 formats and said digits are tested for entitlement to access said interactive call processing format
4 selected from said plurality of interactive call processing formats.

1 55. 52 A telephonic-interface ticket control system for use with a communication facility
2 including remote terminal apparatus for individual callers to call, including voice communication

3 means, and digital input means in the form of an array of alphabetic numeric buttons for
4 providing identification data, said telephonic-interface ticket control system comprising:

5 interface means coupled to said communication facility to interface said remote
6 terminal apparatus for voice and digital communication with said individual callers
7 wherein dialed number identification signals are automatically provided from said
8 communication facility (DNIS) to identify a called number from a plurality of called
9 numbers;

10 voice generator means coupled through said interface means for providing vocal
11 instructions to an individual caller to enter identification data from a ticket, said ticket
12 having associated therewith a distinct indicia co-related to said identification data;

13 memory means coupled to said interface means for storing said identification data
14 and data indicative of an extent of access accomplished by said individual callers; and
15 qualification means coupled to said interface means for limiting access to said
16 ticket control system based on said extent of access accomplished by said individual
17 callers.

5
56. A telephonic-interface ticket control system according to claim 55, wherein said
2 plurality of called numbers are indicative of a plurality of different operating formats.

57
57. A telephonic-interface ticket control system according to claim 56, wherein
2 access to said plurality of different operating formats are provided via different toll free numbers.

1 53 51
2 58. A telephonic-interface ticket control system according to claim 56, wherein at
3 least certain digits of said identification data entered by each individual caller indicate a select
telephone subformat.

1 54 50
2 59. A telephonic-interface ticket control system according to claim 55, wherein said
qualification means utilizes a look-up table to determine if a limit on access is reached.

1 55 50
2 60. A telephonic-interface ticket control system according to claim 55, wherein said
qualification means limits access to a one time use only.

1 54 50
2 61. A telephonic-interface ticket control system according to claim 55, further
comprising:

means for generating sequence data for each individual call.

1 57 50
2 62. A telephonic-interface ticket control system according to claim 55, further
comprising:
3 means for controlling recording of data in said memory means with respect to the
4 date or time at which each call occurs or both.

1 58 50
2 63. A telephonic-interface ticket control system according to claim 55, further
comprising:

3 receiving means for receiving digital signals representing calling number
4 identification data associated with said remote terminal apparatus automatically provided
5 by said communication facility.

1 64. A telephonic-interface ticket control system according to claim 63, wherein said
2 memory means stores said digital signals representing calling number identification data
3 associated with said remote terminal apparatus automatically provided by said communication
4 facility.

1 65. A telephonic-interface ticket control system according to claim 64, wherein said
2 qualification means tests digital signals representing calling number identification data
3 associated with said remote terminal apparatus automatically provided by said communication
4 facility to limit or prevent access to said ticket control system.

1 66. A telephonic-interface ticket control system according to claim 63, wherein said
2 digital signals are utilized for automated processing of said ticket.

1 67. A telephonic-interface control system according to claim 55, wherein said distinct
2 indicia is a bar code indicia on said ticket.

1 68. A telephonic-interface control system according to claim 55, wherein said bar
2 code distinct indicia is machine readable and is utilized for automatic entry of data for accessing
3 related stored information including said identification number.

1 64 A telephonic-interface control system as defined in claim 68, further comprising:
2 means for rendering said ticket ineffective by utilizing said machine readable indicia to cancel
3 related stored information including said identification number.

1 65 63 50
1 70. A telephonic-interface control system according to claim 55, wherein said
2 qualification means also tests to limit access during a predetermined interval of time.

1 66 50
1 71. A telephonic-interface ticket control system as defined in claim 55, wherein said
2 ticket bears numerical indicia in addition to machine readable indicia and identification data
3 indicia.

1 67 50
1 72. A telephonic-interface ticket control system as defined in claim 55, wherein at
2 least a portion of said identification number is concealed.

73. A telephonic-interface ticket control system as defined in claim 72, wherein at
least a portion of said identification is concealed with an obscuring material.

1 69 67
1 74. A telephonic-interface ticket control system as defined in claim 72, wherein at
2 least a portion of said identification is concealed with a latex coating.

1 70 50
1 75. A telephonic-interface ticket control system according to claim 55, wherein said
2 qualification means limits access to a limited number of uses.

1 71 50
2 76. A telephonic-interface ticket control system according to claim 55, wherein said
qualification means limits access to a specified dollar amount.

1 77. A telephonic-interface control system for use with a communication facility
2 including remote terminal apparatus for individual callers to call, including voice communication
3 means, and digital input means in the form of an array of alphabetic numeric buttons for
4 providing identification data, said telephonic-interface control system comprising:

5 interface means coupled to said communication facility to interface said remote
6 terminal apparatus for voice and digital communication with said individual callers based
7 upon dialed number identification signals (DNIS) indicative of a called number provided
8 automatically from said communication facility;

9 voice generator means coupled through said interface means for providing vocal
10 instructions to an individual caller to enter data and identification data;

11 processing means for processing said data supplied by said individual callers, said
12 processing means coupled to said interface means and selecting at least one subset of at
13 least one caller from said individual callers;

14 qualification means coupled to said interface means for limiting access to said
15 processing means based upon comparing said identification data with previously stored
16 identification data; and

17 means for storing coupled to said interface means for storing said data in
18 association with said previously stored identification data.

2 82. A telephonic interface control system as defined in claim 77, said called number
is one of a plurality of called numbers associated with a plurality of distinct operating formats.

1 83. A telephonic-interface control system according to claim 82, wherein one of said
2 plurality of formats is accessed by a toll free number and another format is accessed by a pay to
3 dial number.

1 84. A telephonic-interface control system according to claim 82, wherein one of said
2 formats is accessed by a pay to dial number and a toll free number and another of said formats is
3 accessed by another toll free number.

1 87 84 A telephonic-interface control system according to claim 84, wherein machine
2 readable indicia on said ticket is co-related to at least a portion of said identification data and
3 said machine readable indicia is utilized for automatic entry of data for accessing purposes.

1 87. A telephonic-interface control system according to claim 27, wherein said
2 identification data and a machine readable indicia are provided on a ticket.

1 88. A telephonic-interface control system according to claim 71, wherein sequence
2 data indicative of calling order sequence is generated and stored for certain of said individual
3 callers.

REMARKS

By this preliminary amendment, Applicant is canceling claim 1, without prejudice, and is introducing claims 24-88, which correspond to claims canceled in Applicant's parent application U.S. serial no. 08/306,650. To expedite issuance of the parent application, Applicant is